

Warranty Coverage

Thank you for purchasing STEK Wide. The most reliable product on the market provides years of comfort and protection. STEK and STEK Wide Dealer (collectively referred to as "The Seller" herein) warrant applies.

1. Warrants Against

- A. Adhesion failure, peeling, bubbling, blistering, demetallizing and delamination from the glass, or other manufacturing defects.
- B. Maintain Solar Reflectivity properties without cracking or crazing.
- C. The Seller will replace such quantity of the film that is proved to be defective.
- D. The Manufacturer does not cover the re-installation labor.

2. Warranty Covered

- A. This warranty is only to the original purchase of the product from Seller, is not transferable.
- B. For Residential installation: Limited lifetime warranty
 - a. VISION series, GR series, HYB series, Dual Reflective series, Silver Reflective series, Safety & Security series, and Anti-Graffiti Film
- C. For Commercial installation: 10 years warranty
 - a. VISION series, GR series, HYB series, Dual Reflective series, Silver Reflective series, and Safety & Security series
- D. 2 years warranty for Anti-Graffiti Film

3. Not Covered by Warranty

The warranty is void if the product has been subjected to abuse or improper care. STEK is not liable for any loss, damage, expenses, or cost, resulting from any one or more of the following:

- A. Improper product care, maintenance, or cleaning; or
- B. Product abuse; or
- C. Any other acts, occurrences, defects, faults, or damages not caused by STEK.

This Product is to be used in compliance with all applicable local laws, statutes, rules, regulations, and ordinances ("Laws") of the applicable country, state, province, or local jurisdiction including, without limitation, tinted window laws.

4. Claim Process

To obtain warranty services, please contact your original seller with purchase receipt. The seller will request additional information (last page of this document). If you have any questions, you can also contact with stek@stekaautomotive.com.

5. Important Notice

STEK window film can be cleaned with a standard cleaning solution that does not include ammonia-based products after 30 days of installation. Abrasive cleaners and bristle brushes that could scratch the film should not be used. It is recommended to use synthetic sponges, squeegees, or soft cloths with the cleaning solution. To maintain the warranty, do not use other adhesive products on the film.

6. Product Storage Management Guide

A. Avoid places at risk of moisture penetration and places with heavy vibrations.

B. Consider storage under the following temperature and humidity conditions:

- . Indoor storage at room temperature above 0°C and below 35°C.

- . Indoor storage at a humidity level below 75%.

- . Store it in its packaging box.

- . Avoid direct sunlight and store in a cool place.

- . Do not cause sudden temperature changes that can create condensation on the product surface.

[The documents required for the warranty are on the next page]

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1. Home / Building owner information

- A. Name:
- B. Contact Number:
- C. Address:
- D. City
- E. State:
- F. Postal Code:

2. Date of Installation:

3. Installed by

- A. Name:
- B. Contact Number:
- C. Address:
- D. City
- E. State:
- F. Postal Code:

4. Product Information

- A. Name:
- B. Lot#:
- C. Square feet of glass:

5. Additional Comments

- A.